

## **EUCare Portal Terms and Conditions of Use**

**Effective Date:** 16 June 2025

**Last Updated:** 16 June 2025

### **1. Acceptance of Terms**

By accessing or using the EUCare Portal, you agree to comply with these Terms and Conditions and all applicable internal BSJV ICT policies, including data privacy and acceptable use.

### **2. Eligibility and Access**

The Portal is restricted to:

- BSJV staff, contractors, or vendors with authorized credentials
- Approved users provisioned by the EUCare system administrator

Any unauthorized access is prohibited and may lead to disciplinary or legal action.

### **3. Acceptable Use**

You agree to:

- Use the Portal only for official duties and within your scope of authorization
- Maintain the confidentiality of login credentials
- Report any unauthorized access, misuse, or suspected data breach promptly

You shall not:

- Attempt to gain access to restricted areas or impersonate another user
- Use the system for personal gain or non-business activities
- Introduce malware or conduct disruptive activities

### **4. Account Security**

Each user is responsible for:

- Securing their account credentials
- Logging out of shared devices
- Reporting suspicious or unauthorized activity

The system enforces multi-factor authentication and periodic credential renewal.

### **5. Availability and Service Interruptions**

The EUCare Portal may be periodically unavailable due to scheduled maintenance, upgrades, or emergency interventions. Reasonable notice will be provided for planned disruptions. The system is hosted in Microsoft Azure to maximize uptime and resilience.

## **6. Intellectual Property**

All content, designs, data structures, and documentation within the EUCare Portal are the intellectual property of BSJV or licensed providers. Unauthorized copying, distribution, or reverse-engineering is strictly prohibited.

## **7. Termination of Access**

Access may be suspended or revoked without prior notice under the following conditions:

- Violation of these Terms
- Security compromise
- Employment or contract termination
- Misuse or unauthorized use of the platform

## **8. Changes to Terms**

EUCare reserves the right to modify these Terms and Conditions at any time. Updated terms will be published on the portal. Continued use after changes constitutes acceptance.

## **9. Governing Law**

These Terms and Conditions are governed by the laws of **Brunei Darussalam**, including compliance with the **Personal Data Protection Order (PDPO), 2025**, and the Government's applicable ICT and information security standards.